

Mohammed Shifaa Ali

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Birthday: March 28, 1994
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• CAREER OBJECTIVE & BIO

I am energetic, flexible and ambitious person, ready to approach any task that I am requires to undertake, or situation that I am presented with. I am hard working and punctual, well-organized and able to work under pressure.

• TECHNICAL SKILLS

- QXDM, QPST, GNS3, Python, Matlab, OptiSystem, CadFeko, Multisim, selenium etc.
- Microsoft Office (Visio, Word, Excel, PowerPoint, Outlook etc.)
- Microsoft Windows, Mac OS, IOS & Android (Installation, Troubleshooting)
- Computers Hardware Troubleshooting and fixing.
- Printers and routers support

• PERSONAL SKILLS

- Excellent written and verbal communication skills (**English, Kurdish, Arabic, Russian**)
 - Highly organized and efficient
 - Ability to work independently or as part of a team
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• EDUCATION



Master (MSc) in **"Radio Engineering (2017-2019)"**.
Southern federal university – Russia
Bol'shaya Sadovaya Str., 105/42, Rostov-on-Don



Diploma in **"Russian Language (2016 – 2017)"**.
Tambov State Technical University – Russia
Sovetskaya Str., 106, Tambov



Bachelor (BSc) in **"Communications and Computer Engineering (2012 – 2016) "**.
Cihan University
100m street, Erbil City

- EXPERIENCE



NORTHERN TECHNICAL
UNIVERSITY

Lecturer

Northern Technical University

(2024)

December 2024 – Current

- Design and deliver lectures, seminars, and practical sessions for undergraduate and postgraduate students.
- Develop and update curriculum and course materials to align with academic standards.
- Conduct research and publish findings in peer-reviewed journals.
- Provide academic advising and mentorship to students.
- Supervise student research projects, dissertations, and theses.



Software Testing Engineer

Vivo Mobile Communication Co., Ltd.

(2024)

February 2024 – Dec 2024

- Test Planning and Execution: Developing and executing test plans, test cases, and test scripts to assess software performance and identify defects.
- Defect Identification and Reporting: Identifying, reporting, and tracking software defects, and collaborating with development teams to resolve issues.
- Collaboration: Working closely with developers and product teams to understand requirements and ensure software meets quality standards.
- Continuous Improvement: Contributing to the enhancement of testing processes and methodologies to improve software quality.



Software Testing Engineer

Xiaomi Inc.

(2023)

July 2023 – Dec 2024

- Test Planning: Develop a test plan that outlines the scope, objectives, and testing strategy for mobile applications on different platforms (iOS, Android, etc.).
- Test Case Design: Create detailed test cases for mobile applications that specify the steps to be taken, the expected results, and the criteria for passing or failing each test.
- Compatibility Testing: Ensure that mobile apps work correctly on various smartphone models, operating systems, and screen sizes to guarantee a consistent user experience.
- Functional Testing: Verify the functionality of mobile apps, including features, user interfaces, and workflows.
- Usability Testing: Assess the user-friendliness and overall user experience of mobile apps, considering factors like navigation, layout, and responsiveness.
- Performance Testing: Evaluate the performance of mobile apps by conducting load testing, stress testing, and assessing factors such as speed, responsiveness, and resource utilization.
- Security Testing: Test the security of mobile apps to identify vulnerabilities, perform penetration testing, and ensure the protection of sensitive data.
- Network Testing: Evaluate how mobile apps interact with different network conditions, including 4G, 5G, and Wi-Fi, to ensure seamless functionality.

- **Device Compatibility:** Ensure mobile apps function correctly with various hardware components, such as GPS, camera, accelerometer, and sensors.
- **Localization and Internationalization Testing:** Verify that mobile apps work properly in different languages, regions, and cultures, and adapt to local settings.
- **Battery and Resource Testing:** Assess how mobile apps impact the smartphone's battery life and resource utilization, and ensure efficient use of resources.
- **Test Automation:** Develop and maintain automated test scripts and test frameworks to enhance testing efficiency and provide better test coverage, especially for repetitive tasks.
- **Regression Testing:** Continuously test mobile apps to ensure that new updates or changes do not introduce defects or disrupt existing functionality.
- **Defect Identification and Reporting:** Identify, document, and report defects, issues, and inconsistencies in mobile apps and collaborate with developers to address them.
- **Communicate with operators and do joint testing**
- **Visit aftersales centers to check market feedback, collect logs and support them with their software issues**



Regional Quality Testing Engineer

(2021)

Oppo Mobile Telecommunications Corp., Ltd,

May 2021 – July 2023

- Review requirements, specifications and technical design documents to provide timely and meaningful feedback.
- Create detailed, comprehensive and well-structured test plans and test cases.
- Estimate, prioritize, plan and coordinate testing activities.
- Design, develop and execute automation scripts using open source tools.
- Identify, record, document thoroughly and track bugs.
- Perform thorough regression testing when bugs are resolved.
- Develop and apply testing processes for new and existing products to meet client needs.
- Liaise with internal teams (e.g. developers and product managers) to identify system requirements.
- Monitor debugging process results.
- Investigate the causes of non-conforming software and train users to implement solutions.
- Track quality assurance metrics, like defect densities and open defect counts.
- Stay up-to-date with new testing tools and test strategies.



- Responsible for monitoring regional product quality, following and solving the cases, and reducing brand product negative impact because of any misunderstanding or product failure.
- Responsible for feedback on any quality issue cases, following up on the uncommon issues and providing the solution.
- Responsible to assist the Brand quality control team test for the new release products and quality tracks.
- Responsible for reporting the reactions from the market issues, feedback, and processes.
- Build issue collection channels such as: joining the sales team communication group, building issue
- Regular visits to the phone markets, and understanding the competitor Brands' products.
- Collect product feedback, and suggestions, reporting the issues from our dealers, salespersons, and customers.
- Responsible for promoting/carrying out repair technique solutions and service policies.
- Develop the Brand release documents in the local languages such as: service policies, repair guides.
- Responsible for the new staff training plans and regular monthly training for the current employees, and tracking the training results.
- Responsible for giving technical support to the service center, and cooperating with the third-party service centers.
- Doing regular visits to the after-sales centers to check their work quality on customer care

- **TRAINING, COURSE AND CERTIFICATES**



IELTS - Erbil

IELTS certification with overall band of **6.0**.



Asiacell Cooperation's - Erbil Branch

One month summer training in Asiacell (mobile telecommunications provider) Erbil branch on VAS and Transmission also got familiar with mobile network and BSS and RF planning and optimization and WCDMA RAN and over all GSM system.



Coursera training by YONSEI University.

Coursera training course on Wireless Communication Emerging Technologies.



Tambov State Technical University

Certified by Tambov state university for getting the first place in competition between the foreign students



German center for Jobs, Migration, and Reintegration.

Improving Employability Skills Workshop



Oppo Mobile Telecommunications Corp., Ltd,

Two weeks Training on testing system and mechanisms and managing after-sales centers and stock management and financial control in Dubai, UAE.



Management Professional (PMP)® Certification | PMI

The **PMP** certification proves you have the project leadership and expertise in any way of working: predictive, hybrid or agile.

- REFERENCES

References and support letters are available upon request.